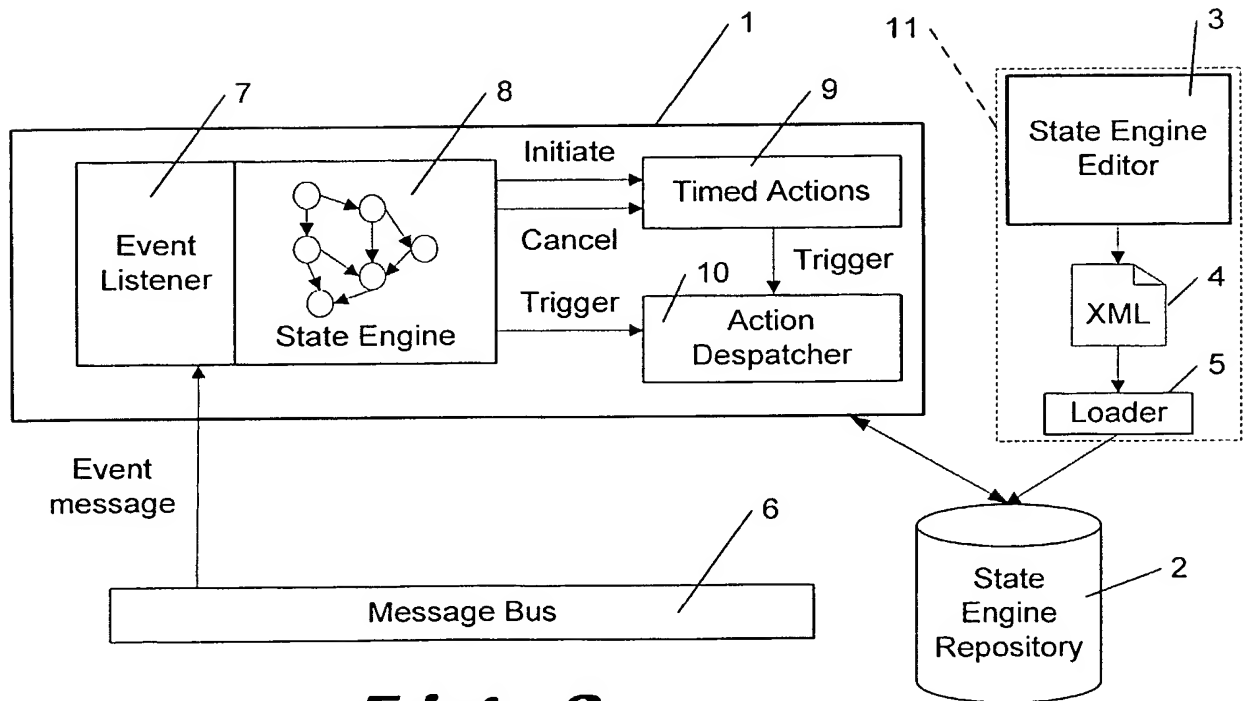
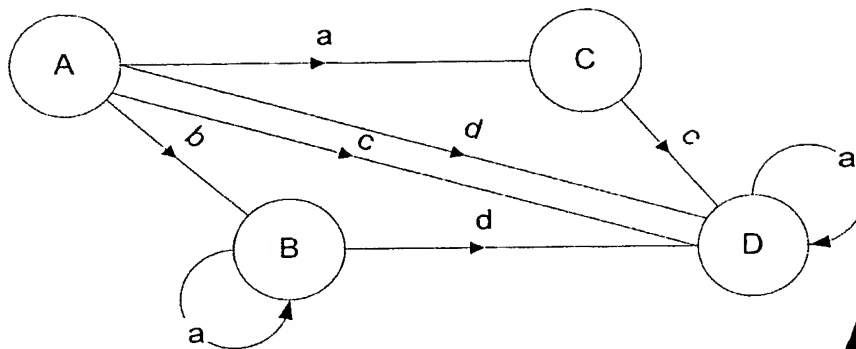
**Fig. 1****Fig. 2**

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**Fig. 3**

Current State / Incoming Event	State A	State B	State C	State D
Event a	New State: State C Action 1 Action 2 Timed Action 1	Action 7 Timed Action 2		Action 1
Event b	New State: State B Action 3 Timed Action 2 Timed Action 3			
Event c	New State: State D Action 4 Action 5 Action 6		New State: State D Action 4 Action 5	
Event d	New State: State D Action 5	New State: State D Action 3 Action 5		

Fig. 4

Element	Description
<BPSE>	Global element for the business process state engine repository
<ObjectTypes>	Definition of object types
<ObjectType xid=string>	Unique Ref ID of the object type (system generated)
<Name>string</Name>	Name of the object type
<Description>string</Description>	Description of the object type
</ObjectType>	
<ObjectType xid=string>	
...	
</ObjectTypes>	
<Diagrams>	Definition of state diagrams
<Diagram xid=string>	Unique Ref ID of the diagram (system generated)
<Name>string</Name>	Name of the diagram
<Description>string</Description>	Description of the diagram
<ObjectTypeRef xid=string>	Ref of the object type on which the diagram applies
</Diagram>	
<Diagram xid=string>	
...	
</Diagrams>	
<States>	
<State xid=string>	Unique Ref ID of the state (system generated)
<Name>string</Name>	Name of the state
<Description>string</Description>	Description of the state
<DiagramRef xid=string>	Ref to the diagram to which the state belongs
</State>	
<State xid=string>	
...	
</States>	
<Events>	
<Event xid=string>	Unique Ref ID of the event (system generated)
<Name>string</Name>	Name of the event
<Description>string</Description>	Description of the event
<ObjectTypeRef xid=string>	Object type on which event is applicable
</Event>	
<Event xid=string>	
...	
</Events>	

Fig. 5a

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<Actions>	
<Action xid=string>	Unique Ref ID of the action (system generated)
<Name>string</Name>	Name of the action
<Description>string</Description>	Description of the action
<ObjectTypeRef xid=string>	Object types on which action is applicable (optional)
</Action>	
<Action xid=string>	
...	
</Actions>	
<TimedActions>	
<TimedAction xid=string>	Unique Ref ID of the timed action (system generated)
<Name>string</Name>	Name of the timedaction
<Description>string</Description>	Description of the timed action
<ObjectTypeRef xid=string>	Object types on which timed action is applicable (optional)
<TimeOut>string</TimeOut>	Time when action(s) will fire (dd hh:mm)
<Actions>	Action(s) that will fire when timeout expires
<Action xid=string />	Ref to the action to be fired
...	
</Actions>	
</TimedAction>	
<TimedAction xid=string>	
...	
</TimedActions>	
<Transitions>	
<Transition xid=string>	
<TriggeringEvent xid=string />	Ref to the event that triggers the transition
<Diagram xid=string />	Ref to the state digram to which the transition belongs
<Source xid=string />	Ref to the source state of the transition
<Target xid=string />	Ref to the target state of the transition
<Actions>	Ref to the actions to be taken when transition occurs
<Action xid=string />	
...	
</Actions>	
<TimedActions>	Ref to timed actions to be scheduled
<TimedAction xid=string>	
...	
</TimedActions>	
</Transitions>	
</BPSE>	

Fig. 5b

Element	Description
<EventMessage>	Global element for the event message
<Header>	Event header information
<Origin>string</Origin>	Origin (system that generated the message on the bus)
<MessageDateTime>string</MessageDateTime>	When the message was sent (DD-MM-YYY HH:MM:SS)
<EventType>string</EventType>	What type of event
<EventDateTime>string</SendDateTime>	When the original event was created (DD-MM-YYY HH:MM:SS)
<Location>string</Location>	Where the event was created
<User>string</User>	Who created the event
<Reason>string</Reason>	Why the event was created
<Method>string</Method>	How the event was created
<ObjectType>string</ObjectType>	Object type on which the event applies
<ObjectID>string</ObjectID>	Object ID on which the event applied
</Header>	
<Object>	Specific Object data associated with the event - format specific to the object type
<ObjectData1>...<ObjectData1>	Object specific data
...	
<ObjectDataN>...<ObjectDataN>	Object specific data
</Object>	
</EventMessage>	

Fig. 5c

Element	Description
<ActionMessage>	Global element for the action message
<Header>	Action header information
<Origin>string</Origin>	Origin (system that generated the message on the bus)
<MessageDateTime>string</MessageDateTime>	When the message was sent (DD-MM-YYY HH:MM:SS)
<ActionType>string</ActionType>	What type of action
<Reason>string</Reason>	Why the action was triggered
<ObjectType>string</ObjectType>	Object type on which the action applies
<ObjectID>string</ObjectID>	Object ID on which the action applies
</Header>	
<Object>	Specific Object data associated with the event - format specific to the object type
<ObjectData1>...<ObjectData1>	Object specific data
...	
<ObjectDataN>...<ObjectDataN>	Object specific data
</Object>	
</ActionMessage>	

Fig. 5d

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State Engine Editor

Entities **Diagrams** **Repository**

Object types
Events
Actions
Times Actions
State Diagrams
States

Entities>Object types

Object Type Editor

Name _____

Description _____

New Update Delete

Name	Description
Package	Package
Order	Shipping Order
CSTask	Customer Service Task

Fig. 6

State Engine Editor

Entities **Diagrams** **Repository**

Object types
Events
Actions
Times Actions
State Diagrams
States

Entities>Events

Event Editor

Name _____

Description _____

Object type _____

New Update Delete

Name	Description	Object type
Created	Package created	Package
CarrierIntransit	Carrier in transit	Package
CarrierPOD	Carrier proof of delivery	Package
CPScanIn	Scan in by CP	Package
DeliveredUser	Delivered to User	Package

Fig. 7

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State Engine Editor

Entities | **Diagrams** | **Repository**

Object types
Events
Actions
Times Actions
State Diagrams
States

Entities>Actions

Action Editor

Name: _____
Description: _____
Object type: _____

New Update Delete

Name	Description	Object type
<u>LogEvent</u>	Log event	
<u>CarrierCollect</u>	Notify Carrier to collect	Package
<u>NotifyUser</u>	Send message to recipient	Package

Fig. 8

State Engine Editor

Entities | **Diagrams** | **Repository**

Object types
Events
Actions
Times Actions
State Diagrams
States

Entities>TimedActions

Timed Action Editor

Name: _____
Description: _____
Object type: _____
Timer (dd hh:mm): _____
Generic Actions: _____
Object Specific Actions: _____

New Update Delete

Name	Description	Object type
<u>DelUncollected</u>	Delivery package uncollected	Package
<u>DeliveryLate</u>	Delivery delayed	Package
<u>RetUncollected</u>	Return not collected by carrier	Package

Fig. 9

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State Engine Editor

Entities | **Diagrams** | **Repository**

Entities>StateDiagrams

State Diagram Editor

Name:

Description:

Object type:

Name	Description	Object type
<u>PkgDelivery</u>	Package Delivery flow	Package
<u>PkgReturn</u>	Package return flow	Package
<u>PickProcess</u>	Package picking flow	Order

Fig. 10

State Engine Editor

Entities | **Diagrams** | **Repository**

Entities>States

State Editor

Name:

Description:

State Diagram:

Name	Description	State Diagram
<u>Created</u>	Package created	PkgDelivery
<u>InTransit</u>	Package in transit	PkgDelivery
<u>DeliveredCP</u>	Package delivered in CP	PkgDelivery
<u>DeliveredUser</u>	Package delivered to user	PkgDelivery

Fig. 11

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State Engine Editor

Entities **Diagrams** **Repository**

Diagrams>PkgDelivery>Created

Transition Editor

Triggering Event	
Target State	
Generic Actions	
Object Specific Actions	
Generic Timed Actions	
Object Specific Timed Actions	

New **Update** **Delete**

Triggering Event	Target State
<u>Created</u>	Created
<u>CarrierIntransit</u>	InTransit
<u>CarrierPOD</u>	DeliveredCP
<u>CPScanIn</u>	DeliveredCP
<u>DeliveredUser</u>	DeliveredUser

Entities

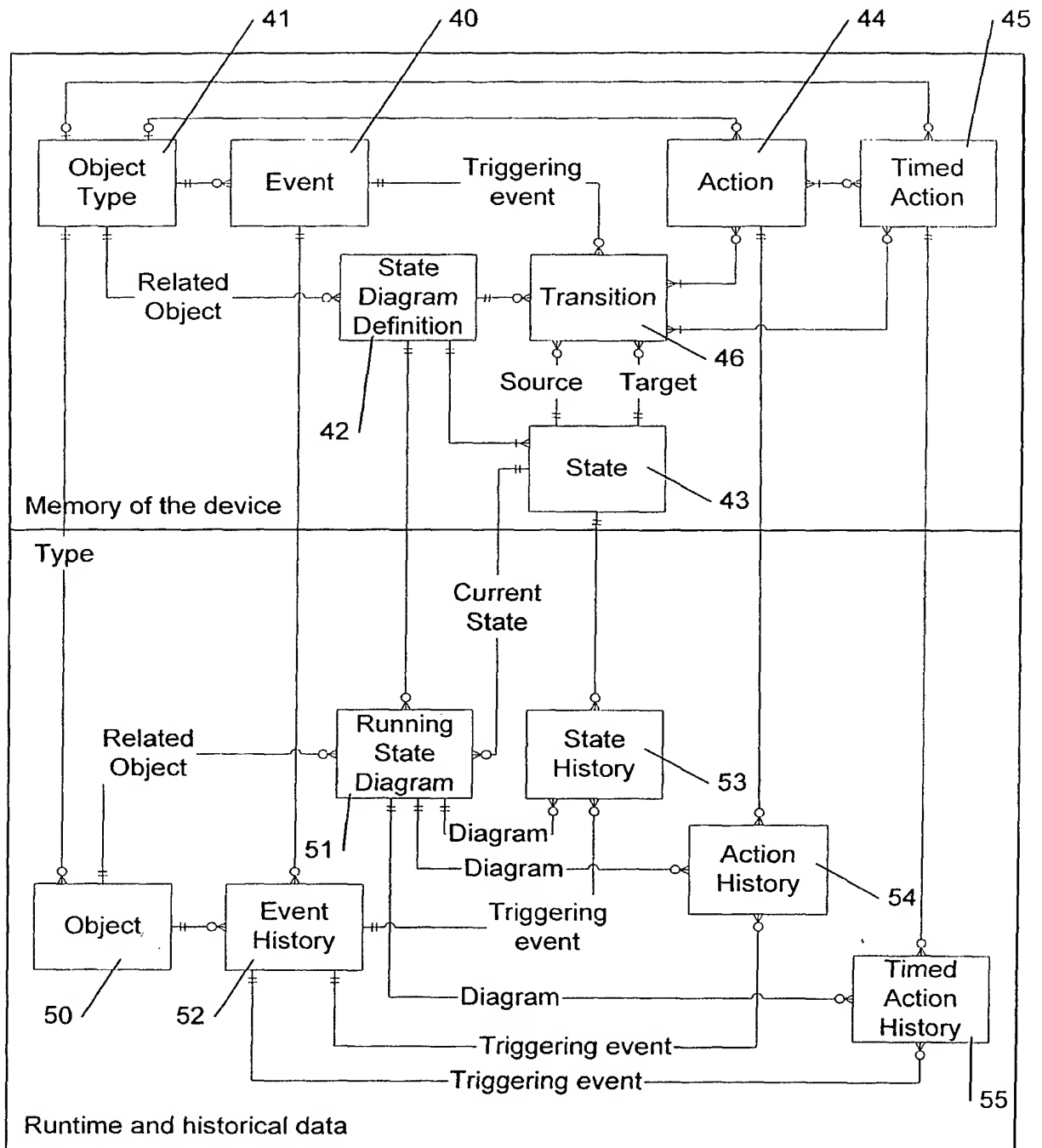
PkgDelivery
PkgReturn
PickProcess

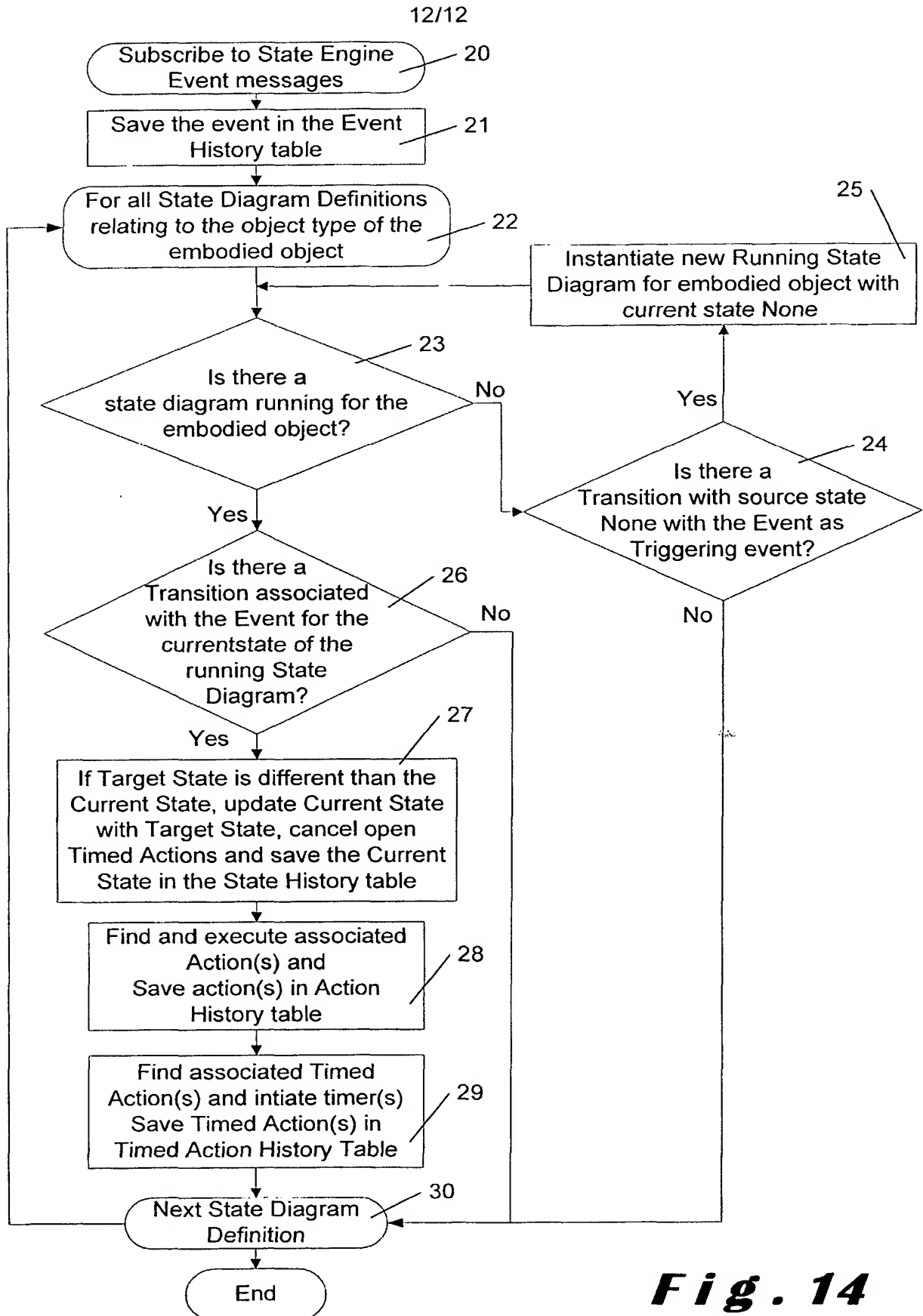
Source State

None
Created
InTransit
DeliveredCP
DeliveredUser

Fig. 12

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**Fig. 13**

**Fig. 14**